

Department of Retirement Systems

# Annual Update

*Tracy Guerin, Director*

LEOFF 2 Retirement Board

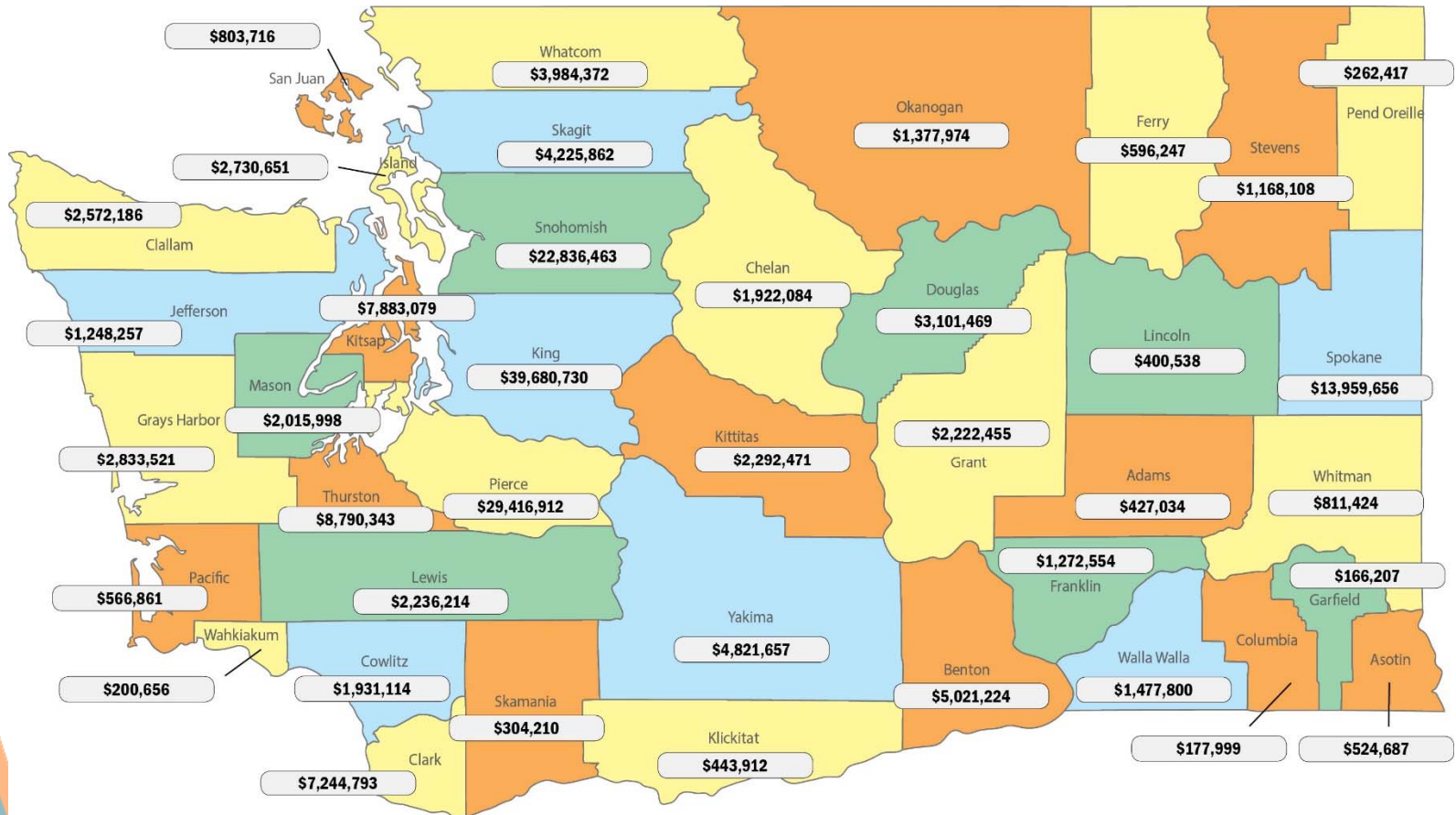
July 25, 2018



# Pensions at a Glance – FY 2017

- ❑ 758,791 Plan Members
  - Active – 318,224
  - Annuitants – 178,586
  - Inactive – 261,981
- ❑ 1,345 Employers
  - State & Higher Ed
  - Counties, most cities
  - Local districts
- ❑ \$105.6B in Retirement Trust Funds
- ❑ \$3.6B in Contributions
  - Members – \$1.4B
  - Employers – \$2.2B
- ❑ \$3.98B in Benefits
  - \$214M LEOFF 2
  - About 88% paid in-state
  - About 2/3 from investment earnings

# LEOFF 2 Benefits Paid by County – FY 2017



# DRS at a Glance – FY 2017

## ❑ Operations

- 244 Team Members
- Located in one facility
- \$34M annual budget
- Consistently ranked low-cost, high-service by independent benchmarking

## ❑ Volume

- Phone calls – 96,952
- Walk-ins – 6,500
- Emails – 20,700
- Estimates – 19,143
- New retirements – 11,340
- Recalculations – 10,153
- Website visits – 1.3M

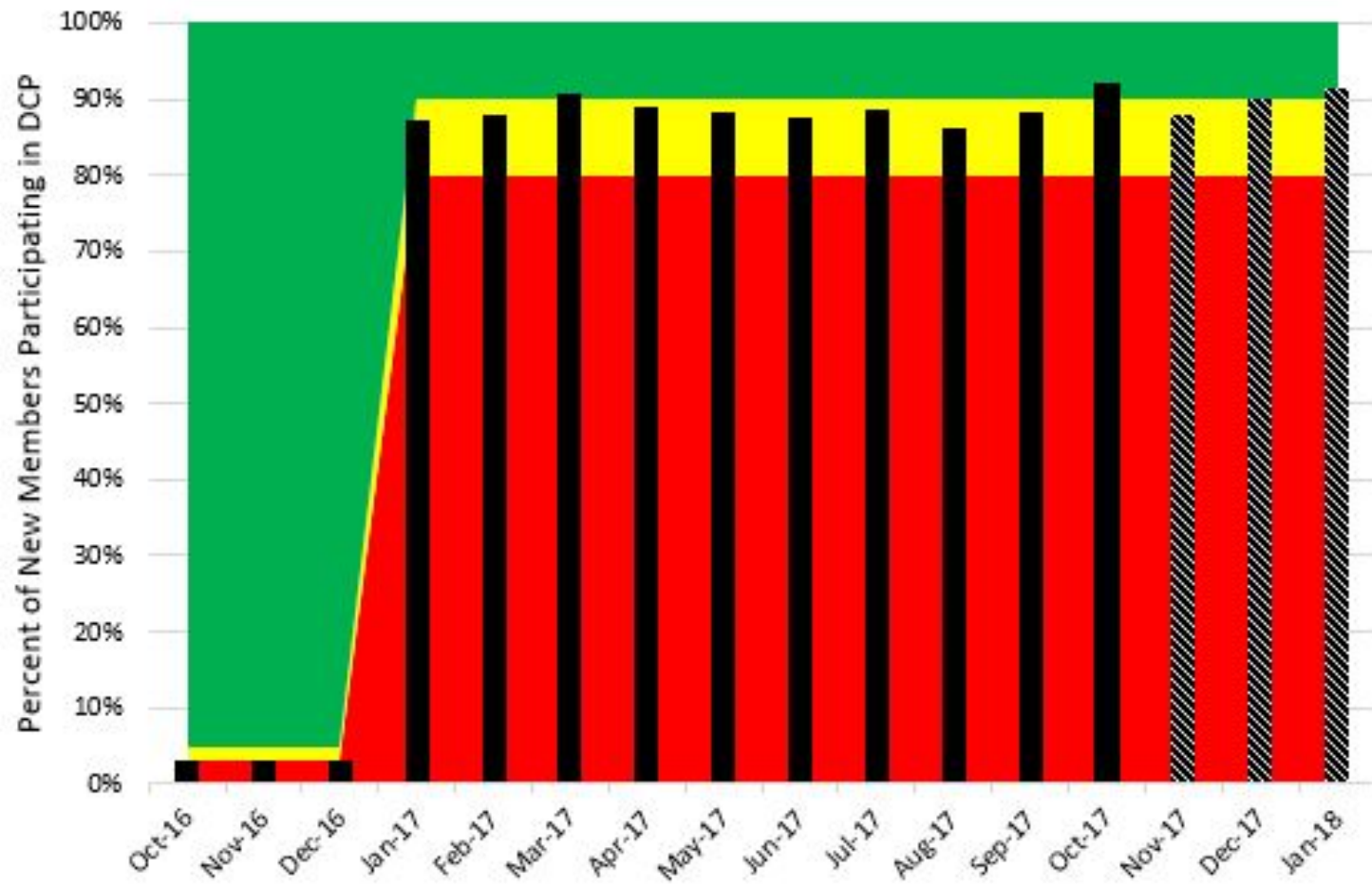
# DRS at a Glance – FY 2017

## □ Education and Outreach

	<b>Sessions</b>	<b>Attendees</b>
Seminars	23	4,023
Benefit Summits	20	1,344
Pension Workshops	367	9,957
Benefit Fairs	171	8,935
Webinars	136	5,410

# DCP Automatic Enrollment

## OP4a-New State Employees Joining DCP



# Charting Our Future

## 2017-19 Breakthrough Initiatives

KEY GOAL	July 2017-June 2018	July 2018-June 2019	July 2019-June 2020
Elated Customers			
Engaged Team Members	Facility Planning (George/Chris)	Facility Renovation – the next phase (George/Chris) Enterprise Change Mgmt (PMD)	
Vigilant Resource Steward or Best Practice Leader	System Modernization Planning (LT)	Legacy System Modernization – the next phase (LT) Dolan Implementation(Legal Svcs)	
Reliable Partner	ERA Build and Roll Out (PMD) Hosting Environment (Rose) Implement 2017 Legislative Projects (mix)		

# Implementing Legislation

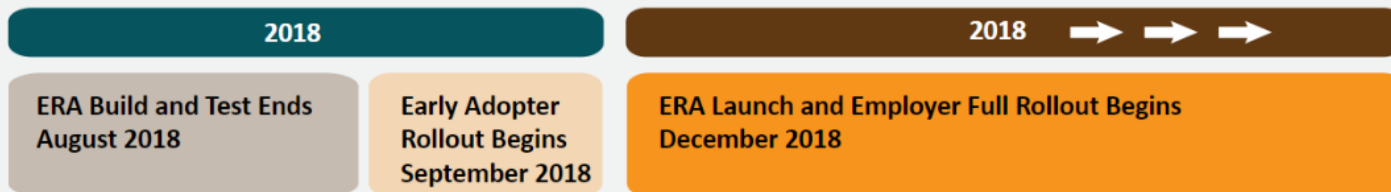
- ❑ SB 6340 – One-time benefit adjustment for certain TRS 1/PERS 1 retirees
- ❑ HB 1558 – Adding additional employers and job types to membership in PSERS
- ❑ HB 2786 – Option for McNeil Island DOC/DSHS fire fighters to enter LEOFF 2
- ❑ HB 2202 (from 2017) – Option for public hospital EMTs to enter LEOFF 2



# Modernizing Our Legacy Systems

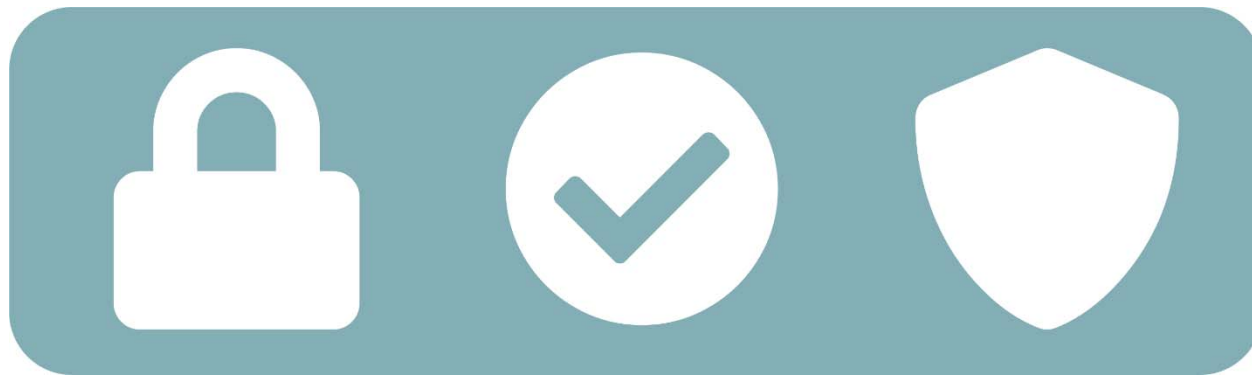
- ❑ ERA (Employer Reporting Application)
- ❑ Planning for other legacy systems

## ERA rollout schedule



# Safeguarding Our Customers

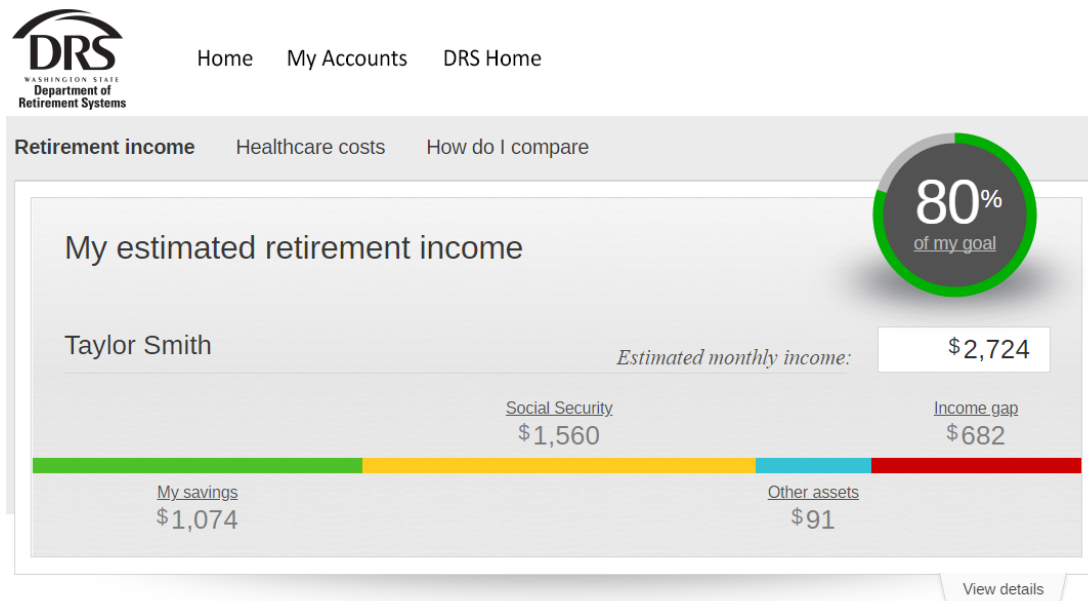
- ❑ The retirement system is entrusted with members' money and personal data
- ❑ We are committed to providing the best possible security for our customers



# Strengthening Our Customers' Experience

- ❑ Three R's – Respectful, Responsive and Right
- ❑ Improving our members' journey to a successful retirement

## “NextGen” for Plan 3/DCP accounts



# Supporting Our Team Members

- ❑ Growing a culture where team members are engaged in problem-solving, process improvement

**DRS U**



# Possible Legislation for 2019

- ❑ Spousal consent for survivorship selection
- ❑ Annuity purchase option
- ❑ Month-of-death payments



Questions?

