Department of Retirement Systems

Proposed Legislation

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Proposed Legislation Summary

An exception to the Public Records Act:

- Specific to DRS
- Exempts the release records for specific groups:
 - Retirees/Payees
 - Active Members
 - Inactive Members
- Prohibits release of names with dates of birth
- Public retains ability to seek information regarding an individual member or retiree.
- A person named in a record request retains the ability to enjoin the release of records under RCW 42.56.540.



Issue Summary

- Large public records requests impede DRS' ability to:
 - Properly apply exemptions to the Public Records Act
 - Protect our customers from identity theft/elder fraud
- Public records requests processed by DRS in the last two years:
 - Eight requests for groups of individuals
 - Groups range in size from a few dozen to over 800,000
- Release can include:
 - Name
 - Date of Birth
 - Retirement Amounts
 - Retirement Date
 - Last Employer
- Some data recipients publish records



Challenges in Administering Exemptions

- DRS collects retirement information but does not collect information that might trigger an exemption:
 - Domestic violence victims
 - Participants in address confidentiality program (Chapter 40.24 RCW)
 - Registered with employer (ESHB 1533)



Identity Theft and Elder Fraud Impacts

- Cybercrime for people over 60 is a national problem, the FBI reports:
 - 88,262 complaints in 2022
 - \$3.1 Billion in losses, 84% increase over 2021
- Washington ranks:
 - 12th for number of victims
 - 5th for total losses
- Other state retirement systems report that public plan retirees are targets for identity theft/elder fraud.



Surge in Attempts at DRS

- DRS is experiencing more identity theft events
 - For FY23 the number of reported identity theft and attempts on DRS benefits are up 900% over FY22. (8 in FY22, 72 in FY 23)
- Would-be thieves are targeting:
 - State agency retirees
 - High value targets
 - Recently retired
 - Lifetime Savings in DC Plans (Over \$12.6 Million targeted)
- Utilizing publicly available information coupled with stolen or purchased PII



DRS' Countermeasures and Safeguarding Efforts

- Public records team attempts to identify every PRA exemption
- Changed processes
- Redirected resources
- Revised online access
- Proposed legislation
- Budget Request



Questions?

