



IT Strategic Plan

Vision: Create a technology environment where all employees, trustees, plan participants, and stakeholders have easy access to resources and information, and to provide an infrastructure that supports the goals of the Board's Strategic Plan.

Information Technology (IT) is part of business. It exists to create better business outcomes for the customers we serve. The needs of the business drive the technology and provide a roadmap to the strategic planning for future development.

Mission: Provide a quality and comprehensive technology infrastructure, establish, and maintain an effective operational environment, and deliver quality, prompt, cost effective and reliable technology services.

Information Technology (IT) exists to provide current and future opportunities to the business through maximizing technology investments to fulfill business goals and objectives while meeting the day-to-day "usage" needs of the end-users; to strategically plan and execute change; to balance innovation with resources; to always keep the people in mind.

Values: Exceed the expectation, resource optimization, collaboration

To use resources to their best potential; to improve access; to improve the work experience. To adapt to changes in the business, technology, and government. To create new business processes by evaluating risks and weighing outcomes; to be skilled to see the details and the enterprise; to be able to organize and manage the organization.

Key initiative includes contracting with WATECH to join the Small Agency Technology Allocation to utilize existing state resources and expertise in a cost-effective manner.

IT supports LEOFF Plan 2 Retirement Board's goals and objectives:

- improve the ease of constituent access to, and the user-friendly nature of, information related to Board and Agency functions, processes, and actions
- protect and maintain the security of sensitive information that is in the custody of the agency
- ensure that the Agency is consistently striving to be an organization that focuses on the well-being and safety of the employees through training and process improvements

- Creating a functional hybrid work environment including teleworking and videoconferencing and collaboration capabilities.

LEOFF Plan 2 Retirement Board and IT supports the goals and objectives of the State of Washington through:

- promoting the dependability and reliability of financial information used by the public
- having a workplace focused on the human
- using technology increase effectiveness and deliver results
- leading in an efficient and effective government through sunseting outdated technology and utilizing the government cloud
- efficient use of financial resources